

Patient information

Secure communication with Medical Share

Dear Patient,

To ensure the best possible protection for your personal health data, we use Medical Share when communicating with you. This allows us to send you documents electronically in a way that is quick, secure and complies with data protection regulations.

What is Medical Share?

Medical Share is a digital platform from Swisscom Health. It enables the secure, encrypted exchange of medical and administrative information such as consultation reports, appointment invitations and copies of invoices between you and our hospital.

How does Medical Share work?

1. Your details

You provide us with your valid email address and mobile phone number.

2. Notification

Whenever we send you a message or document, you will receive an email notification (please also check your spam folder).

3. Secure access

Click on the link in the email and enter the access code that you receive by SMS (the link is valid for 30 days).

4. Viewing documents

You can now access and download your documents securely via the Medical Share platform.

Your benefits



Compliant with data protection regulations:
Protected, encrypted communication



Easy:
Two-factor authentication via email and SMS



Practical:
Access your documents from anywhere



Sustainable:
Paperless and environmentally friendly

We wish you all the best for your recovery.

Balgrist University Hospital