

General Terms & Conditions

1. Scope

The General Terms & Conditions (GTCs) regulate the contractual relationship between Balgrist University Hospital and the participants at seminars, lectures, courses, workshops and congresses (hereinafter "Event").

2. Registration

Registration takes place online via the webpage. The registration is binding even if the enrolment fee has not yet been paid.

3. Cancellation on the part of the participant

Cancellation on the part of the participant is to be undertaken either in writing or by phone and will not attract any charges if made up to 7 days prior to the event. Thereafter, the full fee is liable (the postmark, date when the email was sent or the date of the telephone call is decisive). Non-appearance at the Event is not accepted as cancellation. This ruling applies regardless of the reason for cancelling, in particular, illness or accident on the part of the participant. Partial attendance at the Event does not qualify for a reduction in the registration fee. A substitute participant, who is able to attend the entire Event, however, can be notified at any time. No additional charge will be levied for processing of this nature. Balgrist University Hospital, nevertheless, reserves the right to decide to the contrary in specific cases.

4. Cancellation or postponement

Should there be a shortfall in the minimum number of participants or, if circumstances arise that, in the opinion of Balgrist University Hospital, make hosting the Event unacceptable or impossible, Balgrist University Hospital reserves the right either to postpone or cancel the Event. The participants will be informed as soon as a decision has been taken and, should the Event be cancelled, the enrolment fee will be reimbursed. Should the Event be postponed registration will be automatically transferred to the new date. Participants have the right, within 5 days of receiving notification, to withdraw from the contract free of charge. Withdrawal may be communicated in writing or over the telephone. Any claims for additional compensation are expressly excluded.

5. Premature ending of the Event

Should circumstances arise which, in the opinion of Balgrist University Hospital, make it unacceptable or impossible to continue hosting the Event (external factors such as fire, water or other environmental issues), Balgrist University Hospital reserves the right to end the Event prematurely. If an Event is interrupted, the enrolment fee, as a rule, will not be reimbursed. The same applies to an Event being ended prematurely as a result of demonstrations, violence or situations of a threatening nature.

6. What does the registration fee include?

Unless stated to the contrary, the registration fee includes participation in the event, refreshments and associated documentation.

7. Terms of payment

The registration fee can be paid either by credit card, bank transfer, or upon receipt of an invoice. The registration fee is due for payment 7 days before the date of the Event. Should payment not be received promptly the participant may be denied access to the Event. The obligation to pay the registration fee remains in force.

8. Changes

The right is reserved to make changes to the programme contents and personnel.

9. Liability/Insurance

Liability on the part of Balgrist University Hospital for direct or indirect, as well as consequential damages that the participant suffers in connection with the organisation, implementation, cancellation or postponement of an Event is excluded to the extent permitted by law. The Events are carefully prepared and conducted by qualified speakers. In particular, Balgrist University Hospital accepts no liability for the Event documentation being up-to-date, correct and complete, and the hosting of Events. No liability will be accepted for the theft or loss of personal effects. In any event liability for all contractual, criminal or other claims is limited to the amount of the registration fee for the Event. Additional damages, whatever the nature, will not be compensated for.

Insurance for personal injuries and damage to property is a matter for the participant.

10. Data privacy

Information relating to data privacy and the processing of personal data by Balgrist University Hospital can be found in the [Privacy policy](http://www.balgrist.ch/en/privacy-policy) published by Balgrist University Hospital. (www.balgrist.ch/en/privacy-policy)

11. Intellectual property

Copyright and all other rights to texts and pictures belong either to the speakers, Balgrist University Hospital or indicated third parties. Without the written approval of Balgrist University Hospital any unauthorised copying and/or distribution or reproduction of the Event documentation constitutes an infringement of the Federal Act on Copyright (CopA).

12. Final provisions

Balgrist University Hospital reserves the right to change these GTCs at any time. For a contract that has already been concluded between Balgrist University Hospital and the participant the version valid at the time of registration applies. The contractual relationship as well as any legal disputes between Balgrist University Hospital and the participant is governed by Swiss Law. The sole place of jurisdiction is Zurich.

Latest update: 7 August 2018